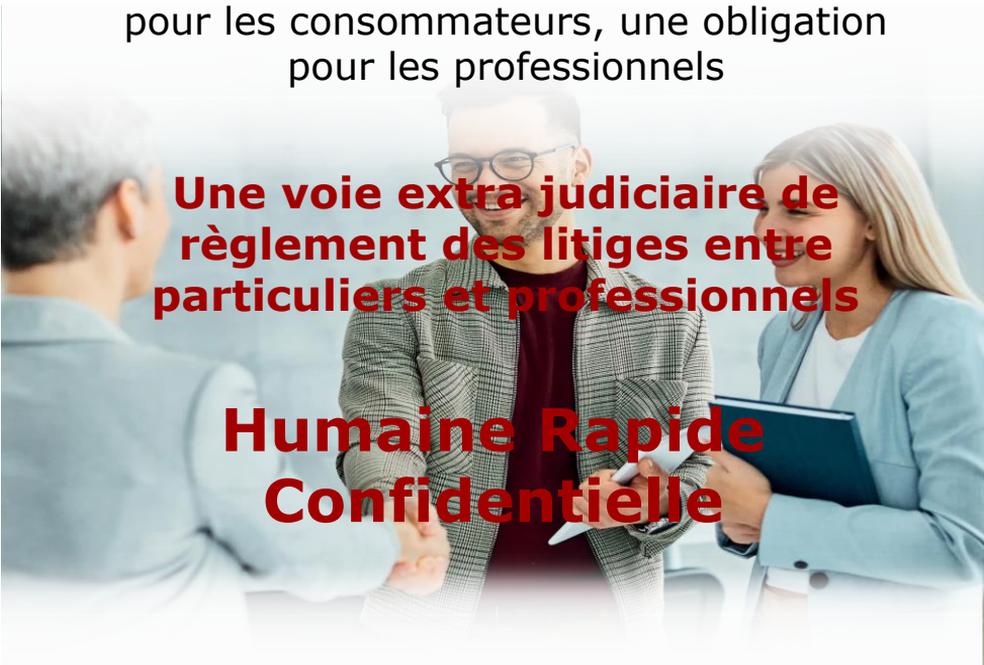




## Association de médiation

La médiation de la consommation, un droit pour les consommateurs, une obligation pour les professionnels

A photograph showing three people in a professional setting. A man with glasses and a beard, wearing a grey checkered blazer over a dark red shirt, is shaking hands with an older man whose back is to the camera. A woman with blonde hair, wearing a light blue blazer, stands to the right, holding a blue folder and looking towards the man in the center.

**Une voie extra judiciaire de règlement des litiges entre particuliers et professionnels**

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